

Whole Family Neurofeedback Contract

This contract is between Marriage Help Colorado, PLLC, dba Whole Family Neurofeedback, (lender) and you (the borrower).

BORROWER'S INFO:

DATE: _____

First and Last Name:

Birth Date:

Billing Address:

Shipping Address (if different):

Email Address:

Phone:

PURPOSE: This rental is to provide the borrower with a NeurOptimal® Neurofeedback training system that will permit the borrower to provide NeurOptimal® sessions to him/herself and family. The renter signing this form accepts full responsibility for the safety and return of the equipment in the same condition it was received.

Whole Family Neurofeedback reserves the right to request return of the equipment at any time. In such an event, the borrower will be refunded the unused number of days. If the borrower wishes to return the equipment prior to completion of the contract there will be no refund for unused time. The borrower may communicate with Whole Family Neurofeedback to extend the time of the rental period, if desired, and additional costs will be outlined.

Please initial here: _____

DEPOSIT: \$50 is required to be placed on the waitlist and will be applied to the first month's rental. It is non-refundable, however, if the wait exceeds 60 days, you may request your deposit returned if you want to be removed from the waitlist.

Please initial here: _____

PLEASE CHOOSE A PACKAGE:

Please choose one. **You can add time or sessions to your rental at any point during your training.** Many people begin with the Training Intensive Package and then add time as needed. Payment can be made in two installments if needed.

Starter Package \$600

12 Sessions for 4 weeks

This is ideal for individuals who want to train 3 times a week.

Intermediate Package \$770

22 Sessions for 4 weeks

This package is ideal for individuals or families who want to train 5 times a week.

Training Intensive Package \$900

Unlimited sessions for 4 weeks

This is for individuals and families who want to give a solid start for their brain and nervous systems.

Family Plan Lite Package \$1350

Unlimited sessions for 6 weeks

This plan works best for individuals and families who perhaps have busy lives and need more time.

Family Plan Full Package \$1800

Unlimited sessions for 8 weeks

This plan works best for people who want to get the most out of their brain training experience.

OTHER:

Please list all medications for all family members:

ESSENTIAL NOTES:

1. You can train as frequently or infrequently as you like. There are no minimums or maximums. NeurOptimal® does not push the brain, so you cannot over train. We encourage you to track shifts to determine a frequency that is useful or not useful to you.
2. You MUST connect the system to the internet weekly in order for the system to continue functioning. If you do not connect the system to wifi as instructed here, and you lose time with the system, you will not be granted additional days to the rental.
3. You MUST contact WFN if the system encounters difficulty in functioning. Once given instructions to fix any technical problems, if we do not hear from you in 24 hours, we will assume the system is functioning. You will not be granted additional days if you are unable to attend to the system in a timely manner.
4. Fees, completed contract, and consent form are due 24 hours prior to shipping. Acceptable forms of payment are cash, check, or credit card.
5. One-month rental equals 28 days. Rental period starts the day after receiving the equipment. Return shipping is on the 29th day.
6. If borrower returns the system after the due date, Whole Family Neurofeedback charges a rate of \$25 per day for the time overdue.
7. Failure to return the equipment within 15 business days following the termination of this contract will result in the borrower's credit card being charged at Zengar's professional pricing (currently \$10,495) as payment in full for the system. At this point, the borrower becomes a full legal owner of the license and equipment with all privileges thereto. These fees are separate and additional to the contracted rates above.
8. Regardless of how the client chooses to pay, the client must fill out the credit card section of this contract, so that Whole Family Neurofeedback has a credit card on file for the duration of the rental period. The deposit must be paid by credit card.

Please initial here: _____

10. Return shipping costs are the borrower's responsibility. The borrower must ship FedEx with added insurance. The return shipping address is a FedEx facility and will refuse shipments from other carriers. When package is insured to \$1000 the borrower is not responsible for any damage to equipment from shipping.
11. NEVER leave the system in your car.
Please initial here demonstrating that you understand 1-11 _____

LIMITATIONS : The borrower may not generate income as a result of providing NeuroOptimal sessions with this equipment unless explicitly discussed ahead of time with Whole Family Neurofeedback

Please initial here: _____

CARE OF EQUIPMENT: The equipment listed below is being rented out by Whole Family Neuro feedback and remains the property of the Whole Family Neurofeedback. The borrower accepts personal responsibility for the care of the equipment at all times. The borrower will log in for a MouseCall at Whole Family Neurofeedback's request, if needed, to troubleshoot the system if problems occur. There will be no charge for this service. No alterations, work, or additions may be made to the computer at any time except by Zengar Institute technical staff. Should technical problems arise as a result of additional software or hardware being installed, Zengar will restore the system to its original settings and the borrower will be charged at Zengar's usual billing rate for this service. In the event of damage, theft, or loss, Whole Family Neurofeedback must be notified immediately. Compensation for lost, damaged, or stolen equipment is the responsibility of the borrower. All systems are insured for most damage and theft.

REPLACEMENT VALUE OF THIS SYSTEM: \$4,451.50; sensor set \$125.

Included with this rental: Microsoft surface pro with wireless keyboard, 1 ZAMP with sensors and USB cable

Please initial here: _____

ADDENDUM :

Client may choose to rent the machine for additional months. Client will be billed on the first day of the next 28 day cycle. Please notify by email at least one week prior to due date if renting additional time.

I agree to the terms and conditions set forth above, and my credit card being charged according to said terms, should that be necessary. Please sign full name below, consenting to the contract.

Borrower's Signature: _____

Name on Credit Card: _____

Card Number: _____

Expiration Date: _____

Lender's Signature: _____